

Terms And Conditions

Bookings are subject to the following general terms and conditions as agreed at the time of booking:

A contract between you and us - Uta Minzberg & Marc Mennigmann, Unterm Fröndenberg 17, 58644 Iserlohn, Germany - as the owner is concluded when we receive the first payment and accept your booking by issuing a booking confirmation for the requested period of time specified in the rental agreement. The contract is binding on you and all members of your group. It is your responsibility to ensure that all members of your group accept the terms and conditions set out in these terms and conditions. Failure to comply with all relevant information or these terms and conditions may result in termination of the contract and loss of booking.

A non-refundable deposit of 25% of the full rental price must be paid at the time of booking. Bookings made less than four weeks before your arrival date must be accompanied by the full amount of the holiday fee and the refundable deposit (Casa Amendoeira 250 € per stay, Casinha Amendoinha 150 € per stay).

The balance must be paid so that it arrives no later than four weeks before arrival. If the balance is not received by the due date, your holiday will be treated as a cancellation and the customer will still be obliged to pay the full balance of the rent.

All cancellations must be sent immediately to the e-mail address bookings@casa-amendoeira.com must be communicated. If you cancel your holiday more than 4 weeks prior to departure, your deposit will be forfeited. If you cancel less than 4 weeks prior to your holiday, the entire balance will remain due and non-refundable.

We strongly recommend that you take out comprehensive travel insurance. If you choose not to do so, you will be responsible for any losses you may incur as a result of your cancellation.

Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Cancellation will be notified as soon as possible and we will immediately refund all payments made for your holiday to our accommodation. Our liability for cancellation is limited to the payments made to us.

The number of people who use the accommodation at any time may not exceed the maximum number of guests indicated in the house descriptions and only those persons listed on the booking forms may occupy the apartment. We reserve the right to cancel the booking without notice and without refund if this condition is violated.

Reservations by persons under 24 years of age are not possible. We as owners reserve the right to refuse a booking without giving reasons. We or our house management and staff reserve the right to enter the property at any time for essential maintenance or inspection.

The tenancy usually begins at 15:00 (3pm), unless otherwise agreed, and guests are obliged to leave the apartment on the day of departure by 10:00 (10am). This allows the accommodation to be thoroughly cleaned and prepared for arriving guests.

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Bringing pets will result in immediate termination of the rental agreement without any right to a refund. Smoking is only allowed on the roof terrace, yet nowhere in the house. This must be strictly adhered to and any damage or additional cleaning caused by pets or smoking will be at your expense.

The houses have an average electricity consumption of 50€ per month. If the costs are higher, they will be invoiced to you on the day of departure and must be paid immediately. In winter you will have to pay an additional 5-15 € per day for the use of the radiators, depending on the degree of use of the heating.

Deposit - By booking you accept responsibility for theft or damage caused by you or any member of your group and compensate us for any loss or damage we may have to carry as a result.

The deposit will be refunded within 7 days of the end of the holiday less the cost of damage and loss.

Property Damage - Please treat our accommodation with due care so that other guests can continue to enjoy it. If you notice any damage to your accommodation, please let us know immediately so that we can take appropriate action. If any damage has occurred during your stay, please contact our house management immediately to clarify the claim settlement. The accommodation will be inspected at the end of your holiday and you may be charged for any loss or damage, so immediate notification is essential.

Always close the doors and windows when leaving the house and bring the cushions of the patio furniture into the house to protect them from rain or bird droppings.

The owner reserves the right to charge a fee to cover additional cleaning costs if the customer leaves the property in an unacceptable condition.

Please note that in the event that the keys issued are not returned at the end of your stay, you will be charged

Under no circumstances may the tenant sublet or relet the property, not even free of charge.

The internet connection can be used (at no extra charge) within the scope of technical availability.

The entire inventory must remain in the house, except beach towels and umbrellas which must be supplied back to the house at departure.